


KNOWLEDGE MANAGEMENT STATEMENT OF INTENT

The economy of the United States is successful because of the intellectual capital of its people. Knowledge creation, sharing and use are cornerstones of our economic strength and vitality. Industry is successfully building these cornerstones into their enterprises, and focusing them on producing customer delight. The U.S. government has recognized the value of these cornerstones in providing effective government, i.e., better and faster government services to our ultimate customer, the citizen.

To facilitate knowledge creation, sharing and use, a common understanding of the conceptual framework and the corresponding competencies of Knowledge Management are needed. In recognition of this need, the Knowledge Management Working Group of the Federal Chief Information Officers Council is partnering with academia and industry associations currently offering KM certification programs to define a conceptual framework and a set of principles, definitions and taxonomies for Knowledge Management. This set is intended to serve as the criteria for accredited government certification programs and to provide the guidance for academic and industry associations who are interested in supporting certification of government employees.

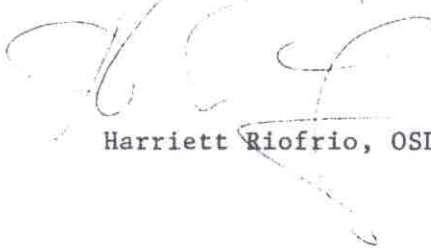
The undersigned are committed to building a common framework and understanding of Knowledge Management for the government.



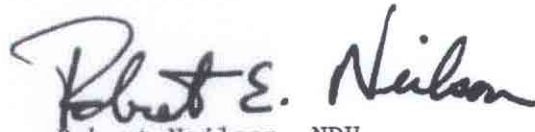
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